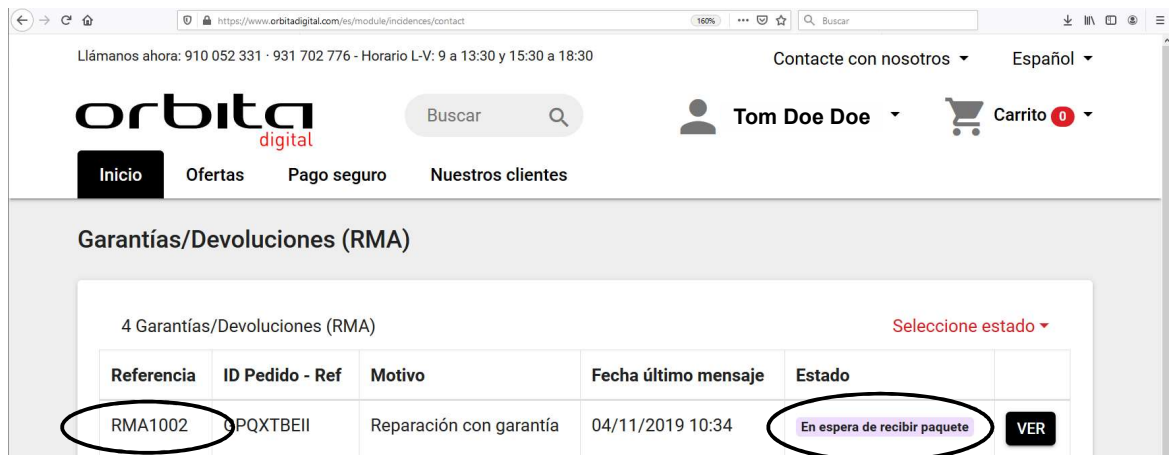


How to ship the products Returns or Repairs

1

If the return / repair process is carried out from our website, you will have to wait for the status to change to "Waiting to receive the package" from your history, in order to make the shipment, remember to write down your RMA number that you will need later.

If the return is using the withdrawal form, you will have to wait to receive a confirmation by email.



Referencia	ID Pedido - Ref	Motivo	Fecha último mensaje	Estado	
RMA1002	OPQXTBEII	Reparación con garantía	04/11/2019 10:34	En espera de recibir paquete	VER

2

Any written or printed sheet with the order number and your personal data will be valid or, if you prefer, you can include a copy of the order confirmation email or sales invoice.

3

Place the product and the previous sheet in a larger box and write your return address (contact details) and the RMA number outside. Never send the product directly without protection. Our shipping address is:

**Orbita Digital - Calle Francisco Grande Covián, 3 bajo
33011 Oviedo - Asturias - Spain - Tel. 985 28 82 82**

